

# St John Ambulance Guernsey – Training Services

First Aid, CPR, and Health & Safety Training



# CONTENTS

identifying Your Training Needs	2
Emergency First Aid at Work	3
First Aid at Work	4
First Aid at Work Requalification	5
Paediatric First Aid	6
Essential First Aid (Child & Infant)	7
Automated External Defibrillator (AED)	8
Fire Marshal	9
Moving and Handling Principles	10
Additional & Bespoke Courses	11
Why Train with Us?	12
Frequently Asked Questions	13
Terms and Conditions	14
Contact Us	15

## **Identifying Your Training Needs**

The Health and Safety Executive (HSE) sets the rules that every workplace must comply with and states that you must provide sufficient first aid equipment, facilities, and personnel at all times.

Every workplace is different and has unique needs. The guidance provided below will help you to determine the right first aid training for your employees.

Step 1:	Low hazard			Higher hazard			
Degree of hazard	(e.g.) offices, shops, libraries)			(e.g. light engineering and assembly work, food processing, warehousing, extensive work with dangerous machinery or sharp instruments, construction, work involving harmful chemicals			
Step 2: Number of employees	< 25	25 - 50	> 50	< 5	5 - 50	> 50	
Step 3:  Recommende d minimum first aid requirements	At least one person trained in Emergency First Aid at Work	At least one person trained in Emergency First Aid at Work	At least one person trained in First Aid at Work for every 100-employed on-site (or part thereof)	At least one person trained in Emergency First Aid at Work	At least one person trained in Emergency First Aid at Work or First Aid at Work (depending on specific hazards)	At least one person trained in First Aid at Work for every 50 employed on-site (or part thereof)	
Step 4: Previous injury and illness records/leave	Can this mini	part thereof)   hazards)  What's the risk of injury or ill health?  Can this minimum cover deal with injuries and health issues that might occur and provide adequate cover for leave and holidays?					
Step 5: Specific risk factors to consider	maintain confiden Disabled Existing l First aide	Skills Update train your first aider's s ce employees nealth issues or leave and absendenced employees ne workers	skills and	<ul><li>Multiple s</li><li>Profession</li><li>Proximity</li><li>Public acc</li><li>Remote w</li></ul>	of emergency me	dical services	

WEBSITE: <u>www.stjohn.gg/training</u> EMAIL: <u>info@firstaidtraining.gg</u>

## **Emergency First Aid at Work**

	January	February	March	April	May	June
8	3, 9, 23, 28	4, 11, 20, 24	2, 5, 17, 19, 30	2, 14, 21, 28	1, 5, 12, 19, 22	4, 9, 23, 29
	July	August	September	October	November	December

#### About this course:

The HSE regulations allow smaller organisations, and those with clearly low risk working environments, to have first aiders trained in 'emergency protocols' only. This narrower syllabus can be coached in just *one day*, and you will still meet your regulatory requirements. Covers first aid protocols for adult casualties only.

#### **Location & Time:**

Les Cotils, 9:00am - 4:00pm

#### What you get:

- A First Aid Manual, first aid supplies, face shield keyring, and pen
- A maximum of 12 delegates per trainer, meaning plenty of one-to-one guidance
- Associate Membership Insurance at no extra charge, when certificate is awarded

#### **Course content:**

- > The role of the first aider
- Communication and casualty care
- > Basic defibrillator training
- Bleeding
- Choking

- Minor burns
- Minor injuries
- Resuscitation
- Seizures
- > Shock
- Treatment of an unresponsive casualty

#### **Assessment:**

Continuous observation by the trainer.

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for three years.

#### Cost:

£140 per person

## First Aid at Work

January	February	March	April	May	June
14, 15, 16	25, 26, 27	24, 25, 26	7, 8, 9	26, 27, 28	24, 25, 26
July	August	September	October	November	December

#### **About this course:**

Our most comprehensive practical skills training. This *three-day* course turns novices into workplace first aiders who are confident in their ability to manage any critical situation, delegate tasks to bystanders, and engage and inform the emergency services. Includes basic defibrillator training (an HSE requirement since 1 January 2017). Covers first aid protocols for adult casualties only.

#### **Location & Time:**

Les Cotils, 9:00am - 4:00pm

#### What you get:

- > A First Aid Manual, activity sheets, first aid supplies, face shield keyring, and pen
- A maximum of 12 delegates per trainer, meaning plenty of one-to-one guidance
- Associate Membership Insurance at no extra charge, when certificate is awarded

#### **Course content:**

- > The role of the first aider
- Communication and casualty care
- ➤ Allergic Reaction
- > Asthma
- Basic defibrillator training

- Bleeding
- Bone, muscle, and joint injuries
- Burns and scalds
- Chest pains
- Choking (adult)

- > Eye injuries
- Fainting
- Head injuries
- Low blood sugar
- Poisoning
- Resuscitation (CPR)

- Seizures
- Shock
- Spinal Injuries
- Stroke
- Treatment of an unresponsive casualty

#### **Assessment:**

End of course assessment by the trainer.

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for three years.

#### Cost:

£360 per person

WEBSITE: <u>WWW.STJOHN.GG/TRAINING</u> EMAIL: <u>INFO@FIRSTAIDTRAINING.GG</u>

## First Aid at Work Requalification

January	February	March	April	May	June
-	5, 6	12, 13	-	-	17, 18
July	August	September	October	November	December

#### **About this course:**

Comprehensive training taught over the course of *two days* that updates the first aid skills of those who need to renew their First Aid at Work certificate. It refreshes knowledge through practical sessions and includes a written assessment. Alternatively, delegates can requalify on the full three-day course, and benefit from an additional day of teaching and practice.

#### **Location & Time:**

Les Cotils, 9:00am - 4:00pm

#### What you get:

- A First Aid Manual, activity sheets, first aid supplies, face shield keyring, and pen
- A maximum of 12 delegates per trainer, meaning plenty of one-to-one guidance
- Associate Membership Insurance at no extra charge, when certificate is awarded

#### **Assessment:**

End of course assessment by the trainer.

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for *three years*.

#### Cost:

£250 per person

## Paediatric First Aid

January	February	March	April	May	June
20, 21	-	9, 10	-	20, 21	-
July	August	September	October	November	December

#### **About this course:**

This **two-day** course focuses on the emergency scenarios that face professionals looking after young children and infants, including teachers, playgroup leaders, childcare providers, nannies, and childminders. Meets the standards required by OFSTED. Covers first aid protocols for infant and child casualties only.

#### **Location & Time:**

Les Cotils, 9:00am - 4:00pm

#### What you get:

- A First Aid Manual, activity sheets, first aid supplies, face shield keyring, and pen
- A maximum of 12 delegates per trainer, meaning plenty of one-to-one guidance
- Associate Membership Insurance at no extra charge, when certificate is awarded

#### **Course content:**

- > The role of the first aider
- Communication and casualty care
- ➤ Allergic Reaction
- > Asthma and low blood sugar
- Bleeding
- ➤ Bone, muscle, and joint injuries

- Burns and scalds
- Choking (child and infant)
- Eye injuries
- > Foreign objects
- > Head injuries
- Heat and cold extreme

- Meningitis and sickle cell
- Poisoning, bites, and stings
- Resuscitation (child and infant)
- Seizures
- > Shock
- Spinal injuries
- Treatment of an unresponsive casualty

#### **Assessment:**

Continuous observation by the trainer.

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for *three years*.

#### Cost:

£250 per person

WEBSITE: <u>WWW.STJOHN.GG/TRAINING</u> EMAIL: <u>INFO@FIRSTAIDTRAINING.GG</u>

## **Essential First Aid (Child & Infant)**

January	February	March	April	May	June
18	-	21	-	23	-
July	August	September	October	November	December

#### **About this course:**

This *three-hour* course is ideal for those who want to learn simple steps to follow for child and infant first aid and CPR. On this course you'll be taught what to do when initially faced with an emergency and how to react when dealing with the common bumps and bruises sustained by children and infants.

#### **Location & Time:**

Les Cotils, 9:30am - 12:30pm

#### What you get:

- A First Aid Manual, first aid supplies, face shield keyring, and pen
- A maximum of 12 delegates per trainer, meaning plenty of one-to-one guidance
- Associate Membership Insurance at no extra charge, when certificate is awarded

#### **Course content:**

- > The primary survey
- Unresponsive children and infants
- Minor bleeding
- Child and infant resuscitation (CPR)
- Burns
- Bites, stings, and allergies
- Fever and febrile convulsions

bleeding Bites, sting

#### **Assessment:**

Continuous observation by the trainer.

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for three years.

#### Cost:

£70 per person

WEBSITE: <u>www.stjohn.gg/training</u> EMAIL: <u>info@firstaidtraining.gg</u>

## **Automatic External Defibrillation**

January	February	March	April	May	June
-	18	-	16	-	-
July	August	September	October	November	December

#### **About this course:**

This course teaches the essential skills that an AED operator needs. If you have an AED in your workplace, we recommend this dedicated 3-hour training for your first aiders and for extra staff if possible - so they can learn to use your defibrillator quickly and confidently in an emergency. This course also teaches delegates how to perform effective CPR – a vital part of life saving when a cardiac arrest has occurred. No prior first aid knowledge is needed to attend this course.

#### **Location & Time:**

Les Cotils, 9:00am - 12:00pm

#### What you get:

- A First Aid Manual, first aid supplies, face shield keyring, and pen
- A maximum of 12 delegates per trainer, meaning plenty of one-to-one guidance
- Associate Membership Insurance at no extra charge, when certificate is awarded

#### **Course content:**

- Communication and casualty
- care
- Getting to know the AED (any type)
- Operating the AED
- Resuscitation
- Treatment of an unresponsive casualty

#### **Assessment:**

Chest pains

Continuous observation by the trainer.

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for one year.

#### Cost:

£75 per person

WEBSITE: WWW.STJOHN.GG/TRAINING **EMAIL: INFO@FIRSTAIDTRAINING.GG** 

## Fire Marshal

January	February	March	April	May	June
30	28	31	30	21	30
July	August	September	October	November	December
• •	August	September	October	November	December

#### **About this course:**

This *four-hour* course covers the prevention of fire. It also provides an understanding of different types of fire extinguishers and practical training for correct use.

#### **Location & Time:**

Les Cotils, 9:00am - 1:00pm

#### What you get:

- > A fire marshal reference guide and pen
- A maximum of 14 delegates per trainer, meaning plenty of one-to-one guidance
- Practice using different kinds of real fire extinguishers

#### **Course content:**

- Action on discovering a fire
  Fire safety precautions
- Common causes of fires
  The chemistry of fire
- ➤ Fire drills and evacuation ➤ The role of the fire marshal
- Fire safety legislationUsing fire extinguishers

#### **Assessment:**

Continuous observation by the trainer.

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for three years.

#### Cost:

£100 per person

## Moving and Handling Principles

January	February	March	April	May	June
-	3	3	-	-	2
July	August	September	October	November	December
	3		00000		200

#### About this course:

Manual handling, work involving awkward or tiring positions and keyboard work are the main activities cited for causing work-related musculoskeletal disorders such as back and joint pain. This *three-hour* course provides essential support for all employees and helps employers to meet the requirements placed on them by manual handling regulations.

#### **Location & Time:**

Les Cotils, 9:00am - 12:00pm

#### What you get:

- > A fire marshal reference guide and pen
- A maximum of 14 delegates per trainer, meaning plenty of one-to-one guidance
- Practice using different kinds of real fire extinguishers

#### **Course content:**

- Manual handling regulations
- Risk assessment
- > Safer moving and handling
- Spinal anatomy, structure and function
- Types of injury associated with poor manual handling

#### **Certification:**

Successful candidates receive a St John Ambulance certificate, valid for *three years*.

#### Cost:

£80 per person

## **Additional Courses**

We have a comprehensive suite of first aid training courses suitable for all ages and aimed specifically at improving vital lifesaving skills in the home, business, and community.

Along with our regularly scheduled courses, the following is a list of other popular courses which are scheduled at our venue based on demand:

**Annual Refresher** 

**Emergency Paediatric First Aid (6 hours)** 

Anaphylaxis First Aid

**Medical Gas Administration** 

Sports First Aid

**Moving and Handling People** 

Fire Awareness and Safety

**Evacuation Chair Training** 

Royal Yachting Association First Aid

## **Bespoke Courses**

Should you wish to book a bespoke course of 8 or more people, we are happy to run this in-house or at our training venue, Les Cotils.

Our courses are created with flexibility in mind; therefore, should you have a specific need, please do not hesitate to contact us as all bespoke courses can be designed to meet your specific requirements.

## Why train with us?

St John Ambulance Guernsey is the UK's leading first aid organisation and has been teaching and delivering lifesaving first aid and health & safety training for decades. Our experience and understanding mean our practical and interactive courses teach your employees essential skills and provide your team with the confidence to perform first aid and save lives.

# St John Ambulance Guernsey – Training Services

Formed in 2005, St John Training Services Guernsey is part of St John Ambulance Guernsey. Our professional trainers are qualified to the highest standards to teach lifesaving skills and are drawn from members of your community including the emergency services, health and teaching professions.

# Free Associate Membership Insurance

We automatically provide all students who successfully pass one of our qualifying first aid courses with 'Good Samaritan' insurance cover for the duration of the validity of their training qualification. This insurance covers students against claims arising from first aid they may have delivered outside of their workplace, club or association.

# Supporting St John in the Bailiwick of Guernsey

St John Ambulance Guernsey – Training Services is a 'Not for Profit' organisation. The income we receive from the training courses we provide goes straight back into supporting the varied voluntary and rescue activities of St John Guernsey. So, the benefits of choosing to train with us extend way beyond your own organisation.

## Frequently Asked Questions

# What if my course is relocated, rescheduled, or cancelled by St John?

We make every effort to avoid this happening, but occasionally it is necessary. This is why it is vitally important for us to have your current telephone number and email address, so that we are able to notify you as soon as possible. If the change is not acceptable to you, we will attempt to book you on to a more suitable course date or provide you with a full refund. Cancellations made by the candidate will be subject to our normal Terms & Conditions.

# If I can no longer attend a course, can I get a refund?

In accordance with our Terms & Conditions, we only offer a refund if your course is cancelled by St John. Circumstances such as illness, work commitments, or leaving the island are not considered for refunds.

# Can I give my place to a friend/colleague?

### When do I need to pay for my course?

Please refer to our Terms & Conditions, paragraph 2.

### When will I receive my certificate?

Provided all course fees and any additional charges have been received in full, certificates are issued at the end of the course.

### **Terms & Conditions**

Our aim is to make it as easy as possible to learn First Aid and related subjects with St John Ambulance Guernsey – Training Services. The following conditions are therefore intended to be as simple as possible to meet your training needs.

- Bookings may be made by email or telephone. A booking confirmation and invoice will be sent no later than 4 weeks prior to the course start date. If courses/examinations are held outside the island of Guernsey, any expenses incurred such as payment for extra hours incurred by the nature of travel, travel costs and refreshments will be charged in addition to the standard course fees.
- 2. Payment should be made no later than 3 weeks prior to the course start date.
- 3. CANCELLATION/NON-ATTENDANCE. All cancellations must be made in writing. The FULL course fee will be levied in respect of any cancellations made less than 14 days prior to commencement of the course. A fee of 50% will be levied for cancellations made between 14 and 21 days prior to commencement. A substitute delegate can be named at any time. Non-attendance on the day will attract the full course fee.
- 4. If a student arrives late for a course, or is absent from any session, we reserve the right to refuse or accept him/her for training if we feel insufficient knowledge or skills can be gained in the time remaining. In all such cases, the full course fee remains payable.
- 5. St John Training reserves the right to cancel a course up to 2 weeks in advance of the start date if numbers booked make the course impractical to hold. In such circumstances, as much notice as possible will be given and an offer will be made for a free transfer to another course date or a full refund of fees paid.
- 6. To be eligible to attend a two-day requalification course, candidates must be in possession of a **valid** First Aid at Work certificate issued by an HSE approved provider which is current on the last day of the requalification course.

\*All details in this brochure are correct at the time of going to press. St John Ambulance Guernsey – Training Services reserves the right to change course dates and costs without notice.

WEBSITE: <u>WWW.STJOHN.GG/TRAINING</u> EMAIL: <u>INFO@FIRSTAIDTRAINING.GG</u>

## **Contact Us**

If you would like to reserve a place on one of our courses, require advice on your training requirements or would like to book a bespoke course, please contact us via the information below:

Email: info@firstaidtraining.gg

Phone: 01481 247979

For more information about our individual courses, please visit our website below:

Website: www.stjohn.gg/training